

Accessibility Statement for the Minority Ethnic Community Services (MECS) Map

Accessibility Statement

The Executive Office is responsible for the Minority Ethnic Community Services Map. The Executive Office is committed to making its website as accessible as possible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This accessibility statement applies only to content published on the Minority Ethnic Community Services Map website which is hosted by ArcGis/ESRI on behalf of the Executive Office.

The Minority Ethnic Community Services Map website has been designed to be as simple as possible to use whilst also being functional. It is designed to be used by as many people as possible. The text should be clear and simple to understand.

How accessible this website is

We know some parts of this website may not be fully accessible.

- Some text size cannot be changed, such as the search results or street names in the map.
- As the map is much more functional with the use of a mouse, navigating the map functionality may be difficult for keyboard-only users.
- The application map has been tested up to 250% browser zoom and key functionality remained available without significant overlap of controls. User experience may vary depending on screen size, browser and device settings.
- The map uses colour alone to identify features, such as streets and roads, and the contrast of these areas with the map background is low - this may make it difficult for some users with low vision or colour vision deficiencies.

Feedback and contact information

If you find any problems not listed on this page or think that TEO is not meeting accessibility requirements, you can contact TEO at:

email: race.equality@executiveoffice-ni.gov.uk

If you need information on this website in a different format like accessible PDF, large print, easy read, audio recording or braille, then please email: race.equality@executiveoffice-ni.gov.uk, and advise:

- the web address (URL) of the content
- your name and email address
- the format you need - for example, audio CD, braille, BSL or large print, accessible PDF

Your query will be passed to the relevant department to give the information in an alternative format, if available.

Enforcement procedure

The Equality Commission for Northern Ireland (ECNI) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations') in Northern Ireland.

If you are not happy with how TEO has responded to your complaint, you can contact the Equality Commission for Northern Ireland ([ECNI](#)) (external link opens in a new window / tab).

Technical information about this website's accessibility

TEO is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

The website was tested with the WAVE (Web Accessibility Evaluation Tool) and the Axe DevTools extensions in Google Chrome Version 150.0.7871.47 in July 2026. The

WAVE Tool rated the website with an AIM Score of 9 out of 10. The AXE DevTools extension identified 4 moderate issues. These relate primarily to accessibility best practice checks within components provided by the hosting platform (AGOL). From a technical perspective this appears reasonable. Given that the application is hosted through ArcGIS/Esri components, it is plausible that some residual issues arise from the platform rather than configuration specific to this application. Residual accessibility issues detected by the WAVE and AXE DevTools extensions are mostly related to the hosting platform used by TEO to host the website.

Disproportionate Burden

Not applicable

Compliance status

The website has been tested against the Web Content Accessibility Guidelines (WCAG) 2.1 AA standard.

This website is partially compliant with the WCAG AA standard due to the non-compliances listed.

Content that's not within the scope of the accessibility regulations

This application uses mapping functionality and imagery extensively. Maps are one of the items which are excepted from the [accessibility legislation](#) (external link opens in a new window / tab), provided essential information is provided in other ways. However, we will attempt to make the functionality of map viewers as accessible as possible within these limitations.

Preparation of this accessibility statement

This statement was prepared on 2 July 2026. It will be reviewed annually

This website was last tested on 1 July 2026 against the WCAG 2.1 AA standard.

The test was carried out by TEO Race Relations Development and Delivery Branch.

What we're doing to improve accessibility

Maintaining an accessible site is an on-going process and TEO is continually working to offer an accessible and user-friendly experience. As the map relies on data and services provided by external partners, some of the noted accessibility issues may only be addressed as and when addressed by those partner organisations. The map will be subject to an annual review.

TEO plans to identify and fix issues, where possible, according to the timescales shown for each area above.